



M-Pesa Payment Instructions

How to pay your BBnet Internet service using M-Pesa

IMPORTANT

Only use the M-Pesa PayBill details officially published by BBnet. Before making a payment, confirm the payment number on the BBnet website, invoice, customer portal or official customer-care channel.

BBnet Payment Details

Payment method	M-Pesa PayBill
PayBill number	4155931
Account number	Your BBnet account number / customer ID
Business name	BBnet Communications

Option A: M-Pesa App / STK

1. Open M-Pesa and select the payment option provided by BBnet.
2. Enter the official BBnet PayBill number: 4155931.
3. Enter your BBnet account number or customer reference exactly as instructed.
4. Enter the amount due.
5. Confirm the business name before completing the transaction.
6. Enter your M-Pesa PIN and complete the payment.
7. Keep the confirmation message until the payment appears on your BBnet account.

Option B: M-Pesa PayBill Menu

1. Open the M-Pesa menu.
2. Select Lipa na M-Pesa → Pay Bill.
3. Enter the official BBnet PayBill number: 4155931.
4. Enter your BBnet account number/customer reference.
5. Enter the amount.
6. Confirm the business name and payment details.
7. Enter your PIN and complete the payment.

After Payment

If your account is not updated after the expected processing period, contact BBnet support and provide the M-Pesa transaction code. Do not send your M-Pesa PIN to anyone.

PAYMENT SAFETY

BBnet will not require you to disclose your M-Pesa PIN. Be cautious of unofficial numbers or individuals requesting payment outside BBnet's published channels.